



## CONTACT INFORMATION

**Full name:** Public Joint Stock Company "Aeroflot — Russian Airlines"

**Abbreviated name:** PJSC Aeroflot

**Certificate of registration in the Unified State Register of Legal Entities:** issued by the Moscow Department of the Russian Ministry of Taxes and Levies on 2 August 2002, No. 1027700092661

**Taxpayer Identification Number:** 7712040126

**Location:** 10 Arbat Str., Moscow, Russian Federation

**Postal address:** 10 Arbat Str., Moscow, 119002, Russian Federation

*For investors:*

Investor Relations

Tel./fax: +7 (495) 258-06-86, (499) 500-69-63/fax

E-mail: [ir@aeroflot.ru](mailto:ir@aeroflot.ru)

*For Russian retail shareholders:*

Corporate Governance Department

Tel./fax: +7 (495) 258-06-84

E-mail: [emitent@aeroflot.ru](mailto:emitent@aeroflot.ru)

*Press Service:*

Tel.: +7 (499) 500-73-87, (495) 752-90-71

Fax: +7 (495) 753-86-39

E-mail: [presscentr@aeroflot.ru](mailto:presscentr@aeroflot.ru)

*Registrar:*

CJSC Computershare Registrar

Licence number: 10-000-1-00252

Location: Kutuzoff Tower Business Centre, 8 Ivan Franko Street, Moscow

Tel. +7 (495) 926-81-60

Fax: +7 (495) 926-81-78

E-mail: [info@nrcreg.ru](mailto:info@nrcreg.ru)

*Sheremetyevo Branch of the Registrar:*

Location: Aeroflot Aviation Personnel Training Department, Building 6, Terminal B, Sheremetyevo Airport, Khimki, Moscow Region

Tel.: +7 (495) 578-3680

Fax: +7 (495) 578-3680

Opening hours for share operations:

Monday-Thursday: 9:30 to 16:00,

break from 13:00 to 13:30;

Friday: 9:30 to 14:30, without break

*Aeroflot Bonus Programme:*

Tel.: +7(495) 223-55-55

8-800-444-55-55 — from Russian regions

Fax: +7 (495) 725-43-56

Opening hours: 24 hours.

☑ [www.aeroflotbonus.ru](http://www.aeroflotbonus.ru)

E-mail: [bonus@aeroflot.ru](mailto:bonus@aeroflot.ru)

*Call Centre:*

For air ticket booking and information: +7 (495) 223-55-55, 8-800-444-55-55

Inquiries regarding tickets purchased over the Internet can be sent by e-mail to: [callcenter@aeroflot.ru](mailto:callcenter@aeroflot.ru)

