



## SITEMAP

### Strategic Report

- Letter from the Chairman of the Board of Directors
- Letter from the Chief Executive Officer
- Market Overview
- Strategy Overview
- Facts and Figures

### Business Overview

- Operating Results
- Route Network
- Aircraft Fleet
- Sales
- Maintenance and Repair
- Safety and Security
- Brand and Service Quality
- Innovation and IT
- Procurement

### Corporate Social Responsibility

- Human Resources
- Environmental Protection Programme
- Charity Programmes and Sponsorship

### Financial Review

### Corporate Governance

- Corporate Governance Structure
- Risk Management
- Securities